

Existing and Planned Measures on Promotion of Racial Equality

Transport and Logistics Bureau

The Transport and Logistics Bureau (“TLB”) is mainly responsible for formulation of policies on matters relating to Hong Kong's internal and external transportation, including land and waterborne transport, air and sea communications and logistics development. TLB is committed to providing quality service to members of the public irrespective of their ethnic origins.

Existing Measures	<ul style="list-style-type: none">● Service provided to the public are delivered in both Chinese and/or English.● The information provided in TLB’s website is generally in both Chinese and English.● TLB will arrange interpretation / translation service in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese, where appropriate and practicable.
Assessment of Future Work	<ul style="list-style-type: none">● TLB will review its services from time to time and make improvements, where necessary.
Additional Measures To Be Taken	<ul style="list-style-type: none">● TLB will encourage staff members to attend training courses to enhance their awareness of racial equality and alertness on the culture and habits of people of different ethnic origins.

For enquiries, please contact Senior Executive Officer (Transport and Logistics)1 by e-mail to enquiry@tlb.gov.hk or fax to 2868 4643.

Transport and Logistics Bureau
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